INSTITUTE OF MANAGEMENT STUDIES SCHEME

		MBA (FINANCIAL ADMINISTE	RATION) 2021	-2023	
S NO	CODE	SUBJECT		NATURE	CREDIT
1	MS5C 502	Financial Management	Compulsory	DSC	3
2	MS5C 504	Cost And Management Accounting	Compulsory	DSC	3
3	MS5C 508	Macro Economics	Compulsory	DSC	3
4	MS5C 510	Legal And Business Environment	Compulsory	SEC	3
5	MS5C 516	Business Research Methods	Compulsory	AECC	3
6	MS5C 506	Financial Products And Services	Compulsory	DSC	3
7	MS5C 512	Organisational Behaviour	Compulsory	VAC	3
8	MS5C 514	Marketing Management	Compulsory	AECC	3
9	MS5C 552	Comprehensive Viva Voce	Compulsory	Virtual Credit	3

INSTITUTE OF MANAGEMENT STUDIES M.B.A. (Financial Administration) Batch 2021-23 Semester II Subject Name FINANCIAL MANAGEMENT Subject Code Total Credits 03

Subject Nature: Core

Course Objective:

The objectives of this course are to help the students learn the concepts, tools and skills of financial analysis and financial management, and application in the efficient conduct of business.

Learning Outcome:

At the end of the course students should be able to:

- 1. Understand Concepts of Financial Management and their Application in Financial Analysis and Interpretation.
- 2. Use Financial Management Tools for Managerial Decision Making.

Examination Scheme:

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semester examination will be worth 60 marks having theory and cases/practical problems.

Course Contents		
Unit – 1 Introduction	 1.1. Meaning and Objectives of Financial Management. 1.2. Scope and Functions of Financial Management. 1.3. Wealth Maximization v/s Profit Maximization. 1.4. Short Term and Long Term Sources of Finance in India. 	
Unit-3 Ratio Analysis	 3.1. Liquidity Ratios. 3.2. Profitability Ratios. 3.3. Leverage Ratios. 3.4. Activity Ratios. 3.5. Calculation and Interpretation of Ratios. 	
Unit-4 Investment and Financing Decisions	 4.1. Concept of Time Value of Money. 4.2.DCF and Non DCF Methods for Evaluating Projects, 4.3. Relationship between Investment and Financing Decisions, 4.4. Cost of Debt & Bonds, Cost of Preference Share, Cost of Equity, Weighte Average Cost of Capital. 	
Unit –5 Leverage Analysis	5.1.Determination of operating leverage, financial leverage and total leverage,5.2. Leverage and Financial Distress.	
Unit-6 Statement of Changes in Financial Position	 6.1. Funds Flow Statement. 6.2. Total Resource Method. 6.3. Working Capital Method. 6.4. Cash Method. 6.5. Cash Flow Analysis. 	

	7.1. Net Income Approach.	
Unit – 7	J nit – 7 7.2. Net Operating Income Approach.	
Capital	7.3. Traditional Approach.	
Structure and	7.4. MM Approach.	
Firms Value	7.5. EBIT EPS Analysis.	
	7.6. ROI ROE Analysis.	
II '4 0	8.1. Dividend Theories.	
Unit – 8	8.2. Factors Affecting the Dividend Policy.	
Dividend	8.3. Alternative Forms of Dividend.	
Decisions	8.4. Dividend Discount Model.	
Unit – 9	9.1. Cash and Liquidity Management.	
Working	9.2. Credit Management.	
Capital	9.3. Determination of Working Capital and its Financing.	
Management	9.4. CMA form for Working Capital.	

Text Reading: Latest Editions

- 1. Pandey, I.M. financial Management, Vikas Publishing House, New Delhi.
- 2. Khan M.Y. and Jain P.K. Financial Management, Tata McGraw Hill, New Delhi.
- 3. Keown, Arthu J., Martin, John D., Petty, J. William and Scott, David F, Financial Management. Pearson Education.
- 4. Chandra, Prasanna; Financial Management TMH, New Delhi.
- 5. Van Horn, James C., Financial management and Policy, Prentice Hall of India.
- 6. Brigaham & Houston, Fundamentals of Financial Management, Thomson Learning, Bombay.
- 7. Kishore, R., Financial Management, Taxmans Publishing House, New Delhi.
- 6. D.N. Elhance, Veena Elhance and B. M. Aggrawal, "Fundamentals of Statistics", Allahabad: Kitab Mahal.

INSTITUTE OF MANAGEMENT STUDIES			
M.B.A. (Financial Administration) Batch 2021-23 Semester II			
Subject Name	COST AND	Subject Code	MS5C-504
Name	MANAGEMENT ACCOUNTING	Total Credits	03

Course Objective:

- To make the students to understand the Concept of Cost Accounting and Management Accounting.
- To make them understand importance of Cost & Management Accounting in managerialdecision making

Learning Outcome:

At the end of the course students should be able to;

- Concepts of Cost accounting, its use and importance.
- Learning the concept of Management accounting and its use.
- Utilize Costing and Management Accounting techniques in decision making.

Examination scheme:

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semester examination will be worth 60 marks having theory and cases/practical problems are compulsory.

Course Contents		
UNIT –I Introduction to Cost Accounting	 1.1. Concepts of Cost, Nature, Role and scope 1.2 Classification of Cost 1.3 Total Costing, Cost Reduction and Control 	
Unit-2 Costing Methods	2.1 Unit Costing, 2.2 Job and Batch Costing 2.3 Contract and Process Costing 2.4 Operation Costing	
Unit-3 Standard Costing & Variance Analysis	3.1Introduction to Standard Costing 3.2Setting and Revision in Standard Costing 3.3Calculation of different type of Variance 3.4Concepts of Variance Analysis	
Unit- 4 Management Accounting	4.1 Introduction to Concept & Scope of Management Accounting4.2 Functions and its limitation4.3 Relationship with Cost and Financial Accounting4.4 Decision Making role	
Unit -5 Cost- Volume Profit Analysis	5.1 Marginal Costing5.2 Calculation of BEP and its interpretation in different situations5.3 Cost and Volume Profit Analysis	

Unit-6 Budgeting & Budgetary Control	6.1 Introduction to Budget and its types 6.2 Advantages and Limitation of budgetary controls
Unit-7 Decision Making	7.1 Concept of Decision Making 7.2 Numerical of decision making

Text Reading:

- 1 Colin Drury; "Management & Cost Accounting" Thomson Learning.
- 2 Ravi M. Kishore; "Management Accounting & Financial Analysis" Taxman Publication.
- 3 Khan & Jain; "Management Accounting" Tata McGraw Hill.
- 4 D.K. Mittal; "Cost Accounting" Galgotia Publishing Company.
- 5 Ravi M. Kishore; "Management Accounting" Taxman Publication.

INSTITUTE OF MANAGEMENT STUDIES			
M.B.A. (Financial Administration) Batch 2021-23 Semester II			
Subject Name	FINANCIAL PRODUCTS AND SERVICES	Subject Code	MS5C-506
	SERVICES	Total Credits	03

Course Objective:

- To be able to gain insight and through knowledge relating to the various aspects of corporate finance
- To comprehend the various rules, regulations and guidelines setup for investors regardingthe regulatory framework.
- To develop an understanding towards the emerging financial services.

Learning Outcome:

At the end of the course students should be able to;

- To be able to suggest the financial options available for long term as well as short term finance.
- Analyze various financial instruments present in the market and their regulations.
- Define the investment pattern for investors at elementary level.
- Articulate the risk and returns attached with the various kinds of financial instruments available in Indian market.

Examination scheme:

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semester examination will be worth 60 marks having

SECTION - A: THEORY / NUMERICAL BOTH

SECTION – B: LIVE CASE STUDY (BASED ON CURRENT AFFAIRS)– COMPULSORY

Course Contents		
	1.1 Introduction to Financial Services 1.2 Nature of Financial Services	
UNIT –I	1.3 Scope of Financial Services	
	1.4 Types of Financial Services	
Financial Services	1.5 Fund Based Financial Services	
	1.6 Fee Based Financial Services	
	2.1 Introduction to Leasing	
	2.2 Meaning and Types of Leasing	
	2.3 Legislative Frameworks related to Leasing	
UNIT –II		
Leasing And Hire	And Hire 2.5 Problems on Depreciation – Straight Line Method and	
Purchase	Reducing Balance Method	
	2.6 Problems on Leasing with Tax imposition	
	2.7 Introduction to Hire Purchasing	
	2.8 Concept and features of Hire Purchase	
	2.9 Tax and depreciation implication	
	2.10 Problems on Hire Purchase	

Unit-III Credit Rating And Securitization Of Debt	 3.1 Introduction to Credit Rating 3.2 Defination and Meaning of Credit Rating 3.3 Process of Credit rating of Financial instruments 3.4 Rating methodology 3.5 Introduction to various Rating Agencies 3.6 Rating Symbols of different companies 3.7 Securitization of Debts- Meaning and Features 3.8 Special Purpose Vehicle, Pass through certificate and mechanism 3.9 Benefits of Securitization 3.10 Issues of Securitization
Unit-IV Depository Services	 4.1 Introduction to Depository services 4.2 Role of depositories in Indian Market 4.3 Advantages of the Depository system, NSDL and CDSL, Depository participants and their roles 4.4 Stock broking services including SEBI guidelines
Unit-V Mutual Funds	 5.1 Introduction to Mutual Fund 5.2 Structure of Mutual Funds , Types of Mutual Funds 5.3 Exchange Traded Funds ,Hedge Funds and Advantages of Mutual Funds 5.4 Accounting Aspects and Performance Evaluation of Mutual Funds 5.5 Regulations relating to Mutual Funds
Unit-VI Factoring and Forfeiting	 6.1 Introduction to concept of Factoring 6.2 Types, Mechanism, Advantages and Disadvantages of Factoring 6.3 Introduction to concept of Forfeiting 6.4 Types, Mechanism, Advantages and Disadvantages of between Factoring and Forfeiting with the help of numerical
Unit-VII Credit Cards	 7.1 Introduction to Credit Cards and its Concept 7.2 Operational Procedure related with the working of Credit Card mechanism 7.3 Advantages and Disadvantages of Credit Cards
Unit-VIII Venture Capital Finance	8.1 Concept of Venture Capital Finance 8.2 Procedure to obtain Venture Capital Finance 8.3 Importance and advantages of Venture Capital Finance

Learning Resources:

Text Books:

- 1. Bharti Pathak "Indian Financial System", Pearson Education
- 2. M.Y.Khan "Financial Services", Tata McGraw Hill.
- 3. SEBI Manual, Taxman
- 4. RBI Manual, Taxman
- **5.** Harsh V Verma, Marketing of Services, Global Business Press 6.Meir Kohn, Financial Institutions and Markets, Tata McGraw Hill.

Reference Books:

- 1. Machiraju H.R "Indian Financial System", Vikas Publishing House Pvt. Ltd, Latest Edition.
- 2. L.M.Bhole,"Financial Institutions and Markets", TMH, Latest Edition.
- 3. Various manuals and guidelines issued by Financial Institutions, Latest Edition

INSTITUTE OF MANAGEMENT STUDIES			
M.B.A. (Financial Administration) Batch 2021-23 Semester II			
Subject Name	Macro Economics	Subject Code	MS5C-508
Ç		Total Credits	03

Course Objective:

The objective of the course is to conversant the students with the concept to macro-economics to enable the to analyze Macro Economic factors relevant to business management.

- To to help the students to analyze and understand the macro-economic environment.
- To explain the students various aspect of macro level economic activity and its analysis, know how macroeconomic policy formulate and its implementation effectively executed.

Learning Outcome:

- Develop the understanding of concept and role of macro Economic system and various macro economic theories and practical aspect.
- Analyze various types of macroeconomic parameter and different institution and their working, instruments and their operations with their significance and its impact on economy.
- Analyze various types of macroeconomic parameter and different institution and their working, instruments and their operations with their significance and its impact on economy.
- Discuss the role, significance and nature of various macroeconomic principles.

Examination scheme:

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semester examination will be worth 60 marks having theory and cases/Practical problems are compulsory.

Course Contents			
UNIT -I Introduction to macroeconomics	Introduction to 1.2 Scope of Macro economics		
Unit-2 Fundamental Theory	2.1 Classical Theory employment and its criticism 2.2 Say's law of markets and its criticism.		
Unit-3 Keynes theory of employment and its criticism 3.2 determination of effective demand 3.3 Aggregate supply 3.4 Aggregate demand and their relation 3.5 Numericals and cases			
Unit- 4 Investment Multiplier and Consumption Function	 4.1Investment in Keynesian Theory and types of Investments 4.2 The concept of multiplier, Investment multiplier, Government budget Multiplier etc. 4.3 Tax Multiplier, Foreign Trade Multiplier. 4.4The Consumption Function: Meaning of Consumption function and Significance of MPC 		

	4.5 Keynesian Psychological law of consumption and its importance	
Unit-5	5.1Money:- Nature & Definition, Inflation	
Money and Interest	5.2 classification of money	
	5.3 Fisher's quantity theory of money and other theories.	
	5.4Theories of Interest Rates, Classical theory of interest,	
	5.5 Keynesian Liquidity Preference theory of interest and other theories	
Unit-6	6.1 Monetary Policy:- Objectives of monetary policy and its instruments	
Monetary Policy and	6.2 Overview of latest Monetary Policy.	
Fiscal Policy	6.3 Fiscal Policy:- Objectives	
	6.4 Significance and overview of latest Fiscal Policy	
	6.5 Types of taxes and tax system in India and Tax and good tax system	
Unit-7	7.1 Business Cycle:- Meaning and Nature of Business Cycles	
Business Cycle	7.2 Types of Business Cycles, Theories of Business Cycles	
,	7.3 Economic development and growth and its importance	

Learning Resources:

Text Readings (Latest Edition)

- 1. "Macro-Economics" M.L. Jhenigan
- 2. "Macro-Economics" M.L. Seth
- 3. "Macro-Economics" Mishra & Puri

Suggested Reading(Latest Edition)

- 1. "Macro-Economics Theories and Policies" Dornbusch, Fischer, Stanley.
- 2. "Macro-Economics" L. Frayon

M.B.A.(FINANCIAL ADMINISTRATION) Batch FA 2021-23 Semester II Subject Name ORGANISATIONAL BEHAVIOUR Subject Code MS5C-512 Total Credits 03

Subject Nature: CORE VALUE ADDED COURSE

Course Objective:

1. Objective of this course is to help students to understand human Behavior in organizations at cross cultural level so that they improve their managerial effectiveness.

Learning Outcome:

At the end of the course learners will be able to;

- 1. Demonstrate an understanding of key terms, theories/ concepts and practices within the field of OB.
- 2. Demonstrate competence in development and problem solving in the area of management.
- 3. Analyze the key issues related to administrating the human elements such as Perception, Learning, Motivation, Leadership, Team Building and others.
- 4. Know the meaning of terminology and tools used in managing employees effectively.

Examination Scheme:

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semester examination will be worth 60 marks having theory and cases/practical problems.

	Course Contents
	1.1 Definition, concept, need and importance of OB
UNIT –I	1.2 Nature and scope of OB
Introduction	1.3 OB models
	1.4Case(s) on OB concepts to be discussed in class
Unit-2	2.1 Personality: Determinants and attributes
The	2.2 Perception: Factors influencing perception, process, Attributiontheory
Individual	2.3 Learning: Concept, Theories of learning
Behaviour	2.4 Attitude: Concept and types, cognitive dissonance theory
	2.5 Case(s) on individual behavior to be discussed in class
Unit-3	3.1 Definition, concept and theories ofmotivation - Maslow's Hierarchy of Needs,
Motivation	Herzberg's Two Factor theory
	3.2 ERG theory, Vroom's Expectancy theory,
	3.3 Equity theory, Reinforcement theory and Behavior
	Modification.
	3.4 One case on Motivation to be discussed in class
Unit- 4	4.1 Defining and classifying group
Group	4.2 Group development, properties, structure, process
Behaviour	4.3 Group Dynamics: Group think, Group shift
	4.4 Teams: Types, creating effective teams
	4.5 One case on Group behavior to be discussed in class

Unit -5	5.1 Nature and significance of leadership, leadership in different cultures
Emotional	5.2 Leadership theories and styles, Trait theories, Behavioral theories: Ohiostudies, Michigan
Intelligence	studies and managerial grid
and	5.3 Contingency theories: Fiedler's model, SLT theory, LMX theoryPath goal theory
Leadership	5.4 Emotional Intelligence – Framework
	5.5 EI Implications for an individual and managerial effectiveness.
	5.6 One case on leadership to be discussed in class
Unit-6	6.1 Meaning of conflict, types, transition in conflict thoughts
Conflict	6.2 Conflict Process
Management	6.3 Conflict management Techniques
and	6.4 Functionalvs Dysfunctional Conflict
Negotitaion	6.5 Negotiation Process, Bargaining Strategies
	6.6 Case Study
Unit-7	7.1 Organizational Change: forces of change, resistance to changeLewin's
Dynamics of	change management model
OB (Culture,	7.2 Concept, Relationship of Culture with OB and Levels of organizational culture. Analyzing,
Change, and	managing and changing organizational culture, Implications formanagers at national and
Stress	global levels
Management)	7.3 Work stress: Understanding stress, Potential sources
	consequences and coping strategies
	7.4 Concept, Barriers, Tools and Techniquesfor
	Effective Time Management.
	7.5 One case on each topic to be discussed in class

Learning Resources:

Text Reading:LatestEdition

- 1. Stephen P. Robbins, Timothy A Judge, Seema Sanghi "Organizational Behaviour", Pearson Education, 13th Ed., 2009.
- 2. K.Aswathappa: OrganisationBehaviour, Himalyapublishiong House
- 3. Fred Luthans, "Organizational Behaviour", New York, McGraw Hill, 8th Edn.
- 4. John W Newstrom: OrganisationalBehaviour, Mc Graw Hill
- 5. Kavita Singh: Organisational Behaviour Text and Cases, Pearson
- 6. Margie Parikh Rajen Gupta: OrganisationalBehaviour, Mc Graw Hill 2011P G Aquinas: organisationalBehaviour, Excel books
- 7 UdaiPareek, Understanding OrganzationalBehavior, Oxford HigherEducation, 2nd Edition, 2008 M.N. Mishra, Organizational Behaviour, Vikas Publishing House, Reprint 2008

	INSTITUTE OF MANAGEMENT STUDIES		
	M.B.A.(FINANCIAL ADMINISTRATION)		
	Batch2021-23		
	Semester II		
SubjectName	MARKETING MANAGEMENT	Subject Code	MS5C-514
		Total Credits	03

CourseObjective:

- The objectives of the course are to equip the students with the concept and methods of Mark eting.
- Thestudentswillbeabletoplan,designandcarryoutmarketingusingthetechniquesdiscu ssed.

LearningOutcome:

At theend ofthecoursestudentsshouldbeableto;

- 1. Helptogetabasicunderstandingofmarketingconcepts.
- 2. Developskillsfor marketing.
- 3. Attainsomeelementarylevelofknowledgeofsalesandmarketing.

ExaminationScheme:

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semesterexamination will be worth 60 mark shaving theory and cases/practical problems.

CourseContents			
Unit-1	1.1 CustomerValueandSatisfaction		
Marketing	1.2 CustomersDelight		
Concepts	1.3 Conceptualizing Tasks and Philosophies of		
	MarketingManagement		
	1.4 Valuechain		
	1.5 ScanningtheMarketingEnvironment.		
Unit- 2 Market	2.1 Marketsegmentations		
Segmentation,	2.2 Levels of market segmentations, patterns, procedures,		
Targeting,	Requirement for effective segmentation		
Positioning	2.3Evaluatingthemarket segments, selectingthemarket segments,		
	2.4 Toolsforcompetitive differentiation		
	2.5 Developingapositioningstrategy		
	2.6 MarketingInformationSystem		
	2.7 MarketingResearchProcess.		
Unit-3	3.1 Objectives, Product classification,		
Product	3.2 Product-Mix,		
Decision	3.3 Productlifecyclestrategies,		
	3.4 Introductionandfactorscontributingthegrowthofpackaging,		
	3.5 introductionoflabeling.		
Unit-4 Pricing	4.1 Factorsaffectingprice,		
Decision	4.2 Pricing methodsandstrategies.		

Unit– 5 Distribution Decisions	5.1.ImportanceandFunctionsofDistributionChannel, 5.2ConsiderationsinDistributionChannelDecisions, 5.3.DistributionChannelMembers.
Unit– 6 Promotion Decisions	6.1 Aview of Communication Process,6.2 developing effective communication,6.3 Promotion-Mixelements
Unit– 7 Emerging Trends in Marketing	7.1 AnintroductiontoInternet Marketing 7.2 MultilevelMarketing 7.3 IntroductionofCRM&EVENT marketing.

Text Reading: LatestEditions

- 1. PhilipKotler"PrinciplesofMarketingManagement", NewDelhi: PrenticeHallofIndia.
- 2. PhilipKotler, "MarketingManagement,PlanningAnalysisandControl", NewDelhi, Pears on Education.
- 3. William L. Prideand O. C. Ferrell, "Marketing Concepts and Strategies", Boston: Houghton Mifflin Co. Marketing Management, Rajan Saxena, Tata McGrahill.

INSTITUTE OF MANAGEMENT STUDIES M.B.A.(FINANCIAL MANAGEMENT) Batch2021-23 Semester II SubjectName LEGAL AND BUSINESS ENVIRONMENT Subject Code Total Credits 03 Subject Nature: CORE

Recommended for Online Learning

Course Objectives

- · To acquaint students with general business law issues to help become more informed sensitive and effective business leaders.
- To provide the students with an understanding of fundamental legal issues pertaining to the business world to enhance their ability to manage businesses effectively.

Learning Outcomes

At the end of the course, students should be able to:

- 1. Provide an overview of important laws that have a bearing on the conduct of business in India
- 2. Examine the various legal forms that a business entity can take and the relative advantages and disadvantages of each of these forms

3. Understand various modes of dispute resolution in business transactions

	ous modes of dispute resolution in business transactions		
Unit Name	Content		
The Contract Act, 1871	 1.1 Nature and classification of contracts - Essential elements of a valid contract 1.2 Offer and Acceptance - Consideration - Capacities of Parties 1.3 Provisions relating to free consent, void agreements 1.4 Provisions relating to performance and discharge of contract 1.5 Breach of contract - Meaning and remedies 1.6 Quasi Contract Meaning with Legal Provisions with examples 		
The Companies Act, 2013	 2.1 Meaning and essential features of a company, Types of companies 2.2 Formation of company, memorandum and articles of association, Prospectus and Prospectus in lieu of Prospectus. 2.3 Company Meetings, Company Directors and Managers, Concept of Independent Directors, Duties of Directors, Appointment Remuneration and Allied Matters regarding Directorship. 2.4 Single Person Company, Company Secretary Duties and Responsibilities: Rights and Role of Company Secretary. 2.5 CSR Provisions and Schedule VII of the Companies Act, 2013. 		
Sales and Competition Laws	 3.1 Introduction to Sales of Goods Act, 1930: Contract for Sale of Goods - Meaning - Essentials of a Contract of Sale - Formalities of a Contract of sale 3.2 Provisions relating to Conditions and Warranties 3.3 Provisions relating to Transfer of Property or Ownership 3.4 Provisions relating to performance of Contract of Sale - Rights of Unpaid Seller - Rules as to delivery of goods. 3.5 Competition Act 2002: Objectives and Anti-Competitive Agreements 3.6 Abuse of Competitive Position, Combination and its Regulations 3.7 Competition Commission: Composition, Duties, Powers and Functions 		
The Negotiable	4.1 Negotiable Instruments - Meaning, Characteristics, Types, Parties – Holder and Holder in Due Course		

Instruments Act,	t, 4.2 Negotiation and Types of Endorsements	
1881	4.3 Dishonours of Negotiable Instrument - Noting and Protest	
	4.4 Liability of Parties on Negotiable Instrument.	
	5.1 SEBI Act 1992: Objectives and salient features of securities	
	5.2 SEBI: composition Powers and functions	
	5.3 SEBI Guidelines: Pre-issue formalities, Disclosure standards, Legal	
Investment Laws	Requirements, Operations of Clearing	
	5.4 SEBI guidelines for Mutual Funds and Venture Capital, Latest Disclosure	
	and Investor Protection (DIP)	
	6.1 Definitions of Consumer, Complainant, Goods, Service - Meaning of	
The Consumer	Consumer Dispute, Complaint - Unfair Trade Practices - Restrictive Trade	
Protection Act,	Practices	
1986	6.2 Rights of Consumers	
1700	6.3 Consumer Disputes Redressal Agencies	
	Outline of various laws:	
	7.1 Introduction to IT Act 2000, Digital signature, Major Cyber-Crime,	
	Offences and Penalties	
	7.2 Meaning of Patent, Copyright and Trademark and Registration procedure,	
Miscellaneous	Major Penalties on Violation of Patent, Copyright and Trademarks.	
Laws	7.3 Introduction to Banking Regulations Act,1949, as amended by The	
	National Bank for Financing Infrastructure and Development Act, 2021 (17 of	
	2021) (w.e.f.19-4-2021)	
	7.4 Basic Guidelines and Penalties under Sexual Harassment of Women at	
	Workplace (Prevention, Prohibition and Redressal) Act, 2013	

M.B.A. (FA) BATCH 2021-23 SEMESTERII			
Subject Name	BUSINESS RESEARCH	Subject Code	MS5C- 516
	METHODS	Total Credits	03

Subject Nature: CORE: ABILITY ENHANCEMENT

Course Objective:

- The objectives of the course are to equip the students with the concept and methods of Business Research.
- The students will be able to plan, design and carry out business research using scientific methods and prepare research report(s) / paper(s).

Learning Outcome:

At the end of the course students should be able to;

- 1. Help to get solutions to the problems in the corporate world through research.
- 2.Develop research papers to understand the intricacies of research.
- 3.Describe and attain some elementary level of data analysis applicable in research.

Examination scheme:

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semester examination will be worth 60 marks having theory and cases/practical problems.

Course Contents		
UNIT –I		
	1.1 Role and objectives of business research	
Introduction to	1.2 Types of research,	
Research	1.3 Research process: Overview	
Methods	1.4 Problems encountered by researchers in India	
Unit-2 Research Design	 2.1 Defining research problem, objectives and Hypothesis development, 2.2 Need for research design, 2.3 Features of a good research design 2.4 Different research designs and types of research design.(exploratory, descriptive, experimental and diagnostic research). 	
Unit-3 Sampling Theory and Design of Sample Survey	3.1 Census Vs Sample Enumerations 3.2 Objectives and Principles of Sampling 3.3 Types of Sampling, Sampling and Non-Sampling Errors.	

Unit- 4	4.1 Measurement in research,
Measurement	4.2 Measurement scales,
and Scaling	4.3 Sources of errors in measurement,
Concepts	4.4 Techniques of developing measurement tools,

	4.5 Classification and testing (reliability, verification and validity) scales		
	4.6 Designing questionnaires.		
	5.1 Collection (Observation, interview, through schedules), Organization		
Unit -5	and Presentation		
Data Collection	5.2 Analysis: Univariate and bivariate Analysis		
and Analysis	5.3 Hypothesis testing: difference of means, ANOVA, Chi Square		
	5.3 Multivariate Analysis (Concepts only)		
	6.1 Meaning of interpretation		
	6.2 Techniques of Interpretation		
Unit-6 Report Writing	6.3 Precautions in interpretation		
	6.4 Significance of report writing		
	6.5 Steps in report writing		
	6.6 Layout of report		
	6.7 Precautions in writing research reports.		

Text Reading: Latest Editions

- 1 William G. Zikmund, "Business Research Methods", Orlando: Dryden Press.
- 2 C. William Emory and Cooper R. Donald, "Business Research Methods", Boston, Irwin.
- Fred N Kerlinger, "Foundations of Behavioural Research", New Delhi: Surject Publications.
- David Nachmias and Chava Nachmias, "**Research Methods in the Social Sciences**", New York: St.Marlia's Press.
- C. R. Kothari, "Research Methodology: Methods and techniques", New Delhi: Vishwa Prakashan.